

SPRINGFIELD TECHNICAL COMMUNITY COLLEGE

ACADEMIC AFFAIRS

Course Number: SIMS-YY¥ 115 Lec. Hrs: 2 Class Credits: 2 Lab hrs: _____ Department: Interdisciplinary Health

Course Title: Community Health Worker: Roles and Responsibilities Semester: Spring Year: 2013

Course Description/Other Information:

THIS COURSE WILL EXPLORE THE BASIC ROLES AND RESPONSIBILITIES OF THE COMMUNITY HEALTH WORKER AS A MEMBER OF THE HEALTHCARE AND SOCIAL SERVICE WORKFORCE. STUDENTS WILL LEARN ABOUT THE HISTORY OF COMMUNITY HEALTH WORK, THE CONTEXT IN WHICH HEALTH DISPARITIES EXIST, AND ABOUT THE ROLE OF THE COMMUNITY HEALTH WORKER IN BRIDGING THESE DISPARITIES TO INCREASE ACCESS TO QUALITY CARE IN MARGINALIZED COMMUNITIES. STUDENTS WILL ALSO LEARN ABOUT BASIC SKILLS REQUIRED OF A COMMUNITY HEALTH WORKER.

Course Objective	Competencies
<p>1. Understand the role of the Community Health Worker (CHW) in community health work.</p> <p>2. Understand community health work and the impact of health disparities on access to care.</p>	<p>1.a. Understand the history of CHWs in the healthcare workforce. 1.b. Explain the roles and responsibilities of CHWs particularly related to health disparities and access to healthcare. 1.c. Explain role of CHW as advocate and facilitator in promoting health.</p> <p>2.a. Define community health work as a field of practice. 2.b. Explain what a health disparity is and what the impact of health disparities are on public health indicators. 2.c. Demonstrate understanding of the social environments in which health disparities occur.</p>

Course Objective	Competencies
<p>3. Develop basic assessment skills of individual and community needs in community settings.</p>	<p>3.a. Explain significance of assessment in community health work. 3.b. Demonstrate a toolkit for assessing individuals and communities from a strength based perspective. 3.c. Capacity to identify appropriate community resources. 3.d. Capacity to make appropriate and timely referrals.</p>
<p>4. Develop industry specific organizational skills.</p>	<p>4.a. Demonstrate capacity to organize oneself as a CHW inside and outside of the office. 4.b. Demonstrate time management techniques. 4.c. Demonstrate understanding of techniques for utilizing professional networks.</p>
<p>5. Develop knowledge of industry appropriate documentation skills.</p>	<p>5a. Explain effective record keeping methods for CHW caseload. 5.b. Demonstrate capacity to maintain lists of community resources and networking contact lists. 5.c. Explain effective methods for documenting outreach and navigation activities. 5.d. Explain effective methods for documenting individual and group interactions.</p>
<p>6. Demonstrate knowledge of legal and ethical responsibilities of the Community Health Worker in the healthcare system.</p>	<p>6.a. Demonstrate understanding of professional boundaries for work performance and ways to meet challenges in adhering to these</p>

Course Objective	Competencies
	<p>boundaries.</p> <p>6.b. Define confidentiality, HIPPA and ethical aspects of confidentiality.</p> <p>6.c. Describe role of CHW in mandatory reporting.</p> <p>6.d. Define liability and malpractice.</p> <p>6.e. Demonstrate understanding of need for a personal safety plan for CHWs in community settings.</p>