SPRINGFIELD TECHNICAL COMMUNITY COLLEGE

ACADEMIC AFFAIRS

Course Number: SURG 309   Department: Surgical Technology

Course Title: The Role of the Surgical   Semester: Spring   Year: 2005
Technologist

Objectives/Competencies

Course Objective	Competencies
1. Develop knowledge of the roles of the operating room team	1. Demonstrate knowledge of the roles of the operating room team a. Surgical Technologist b. Circulating Nurse c. Surgeon d. Surgical assistants e. Support staff f. Administration g. Educators h. Anesthesia personnel i. Other Perioperative staff (PACU, CPD)
2. Develop an understanding of individual behavior and differences	1. Demonstrate an understanding of individual behavior and differences: a. Values b. Cultural differences c. Attitudes d. Personalities e. Skills and abilities f. Life experiences

Course Objective	Competencies
	g. Current life situations h. Motivations

3. Develop an understanding of group behavior within the OR	1. Demonstrate knowledge of group behavior:
	   a. Formal groups
	   b. Informal groups
	   c. Satisfaction of needs
	   d. Acceptance
	   e. Communication
	   f. Decision making
	   g. Power
	   h. Influence

4. Develop knowledge of communication processes	1. Demonstrate knowledge of communication processes Medication nomenclature
	   a. Nonverbal
	   b. Verbal
	   c. Interpersonal styles
	   d. Barriers to effective communication
	   e. Listening
	   f. Value judgments
	   g. Timing
	   h. Following up
	   i. Feedback
	   j. Empathy
	   k. Trust
	   l. The grapevine

Course Objective	Competencies

5. Develop knowledge and skills in managing interpersonal conflicts	1. Demonstrate knowledge of and skills with managing interpersonal conflict
	
	    a. Barriers
	    b. Problem solving
	    c. Smoothing
	    d. Avoidance
	    e. Compromise
	    f. Pitfalls
	    g. Elements of success