ACADEMIC AFFAIRS

Course Number: MANG-427   Department: Business Administration

Course Title: Organizational Behavior   Semester: Spring   Year: 2011

Objectives/Competencies

Course Objective	Competencies
1. To introduce the students to the key terms, concepts and vocabulary related to organizational behavior.	1. Use the correct organizational behavior terminology when discussing concepts and ideas.
2. To understand the major organizational behavior theories that explain, describe and predict organizational behavior.	1. Describe how organizational structure, leadership, and human resource systems impact individual and group behavior. 2. Describe how communication systems influence organizational learning and behavior. 3. Apply organizational behavior theories in analyzing case studies.
3. To understand the actions managers and leaders can take to improve individual, group and organizational behavior.	1. Describe the process steps required to successfully introduce and manage change. 2. Describe how leaders use power and influence to achieve group and organizational goals. 3. Analyze organizations, define major problems, and recommend effective solutions.

Course Objective	Competencies
4. To develop critical thinking skills.	1. Describe the process steps involved in problem solving/decision making, managing conflict, and negotiating. 2. Analyze case studies, identify problems and major causal factors. 3. Use the Internet to do research and evaluate information.
5. To develop effective communication and teamwork skills.	1. Describe the stages of team development and how effective teams operate. 2. Make presentations on various aspects of organizational behavior. 3. Write clear, concise and complete answers to chapter review and case questions. 4. Effectively participate in group discussions and team projects.